



489 3rd Street P.O. • Box 269 • Gervais, OR 97026  
503 792-3611 • www.gervaisstel.com

DOCKET FILE COPY ORIGINAL

October 17, 2013

Received & Inspected

OCT 25 2013

FCC Mail Room

Ms. Marlene H. Dortch  
Office of Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: WC Docket No. 10-90 & 11-42  
Annual §54.313/54.422 Report of High-Cost and Low Income Recipient, Form 481

Dear Ms. Dortch:

Enclosed herein is the annual report for Gervais Telephone Company, Study Area Code 532373 pursuant to §54.313/54.422 of the Commission's rules.

Please contact me with any questions at:

Phone: 503-792-3611  
Email: jhoffmann@gervaisstel.com

Sincerely,

A handwritten signature in cursive script that reads 'John Hoffmann'.

John Hoffmann  
President/CEO  
Gervais Telephone Company

Attachment

Copies to:

Universal Service Administrative Company  
Electronic Filing  
Washington, DC 20036

Public Utility Commission  
Electronic Filing

No. of Copies rec'd \_\_\_\_\_  
List ABCDE

0

REGISTRATION AND REPORTING INFORMATION

DATE COLLECTED: 2014

DATE REPORTED: 2014

REPORTING PERIOD: 12/1/2013 TO 12/31/2013

<010> Study Area Code	532373
<015> Study Area Name	GERVAIS TELEPHONE CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Kathy DeHart
<035> Contact Telephone Number: Number of the person identified in data line <030>	503-792-3611
<039> Contact Email Address: Email of the person identified in data line <030>	kdehart@gervaisstel.com

## ANNUAL REPORTING FOR ALL CARRIERS

<100> Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report	(complete attached worksheet)	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>
<410> Fixed	0.0	<input checked="" type="checkbox"/>
<420> Mobile		<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>
<450> Mobile		<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>
<510> 532373or510	(attached descriptive document)	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>
<610> 532373or610	(attached descriptive document)	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>
<1010>	(attach descriptive document)	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>

### Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

### Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

# (100) Service Quality Improvement Reporting Data Collection Form

FCC Form 480

OMB Control No. 3050-0586 OMB Control No. 3050-0586  
July 2013

532373

&lt;010&gt; Study Area Code

&lt;015&gt; Study Area Name

&lt;020&gt; Program Year

GERVAIS TELEPHONE CO

2014

&lt;030&gt; Contact Name - Person USAC should contact regarding this data

Kathy Dehart

&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt; 503-792-3611

&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt; kdehart@gervaisstel.com

&lt;110&gt; Has your company received its ETC certification from the FCC?

<111> If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC? (yes / no) ☒ (yes / no) ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.


&lt;113&gt; Maps detailing progress towards meeting plan targets

&lt;114&gt; Report how much universal service (USF) support was received

&lt;115&gt; How (USF) was used to improve service quality

&lt;116&gt; How (USF) was used to improve service coverage

&lt;117&gt; How (USF) was used to improve service capacity

&lt;118&gt; Provide an explanation of network improvement targets not met in the prior calendar year.

Name of Attached Document (.pdf)

**<220>**

See attached worksheet --

532373

**GERRAIS TELEPHONE CO**

2014

Kathy DeHart

03-792-3611

ehart@gervai

Year	Residential Local Service Charge Effective Date
2023	2023
2024	2024
2025	2025
2026	2026
2027	2027
2028	2028
2029	2029
2030	2030
2031	2031
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2099	2099
2100	2100

1/1/2013

[illegible]

711>  
getvaistel.com

• kdehart@gervaisstel.com

[illegible]

<010>	Study Area Code	532373
<015>	Study Area Name	
<020>	Program Year	Gervais Telephone CO
<030>	Contact Name - Person USAC should contact regarding this data	2014
<035>	Contact Telephone Number - Number of person identified in data line <030>	Kathy DeHart
<039>	Contact Email Address - Email Address of person identified in data line <030>	503-792-3611 kdehart@gervaisstel.com
<810>	Reporting Carrier	Gervais Telephone Company
<811>	Holding Company	na
<812>	Operating Company	na
<813>		

[illegible]

**<920> Tribal Government Engagement Obligation**

If your company serves Tribal lands, please select (Yes/No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
<922>	Feasibility and sustainability planning;
<923>	Marketing services in a culturally sensitive manner;
<924>	Compliance with Rights of way processes
<925>	Compliance with Land Use permitting requirements
<926>	Compliance with Facilities Siting rules
<927>	Compliance with Environmental Review processes
<928>	Compliance with Cultural Preservation review processes
<929>	Compliance with Tribal Business and Licensing requirements.



**(Part 00) No Terrestrial Backhaul Reporting  
Data Collection Form**

<010>	Study Area Code	532373
<015>	Study Area Name	GERVAIS TELEPHONE CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kathy DeHart
<035>	Contact Telephone Number - Number of person identified in data line <030>	503-792-3611
<039>	Contact Email Address - Email Address of person identified in data line <030>	kdehart@gervaisstel.com

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

**(1200) Terms and Conditions for Lifeline Customers**

Baseline

Rate Collector Form

Form 1200-08

2015-01-01 to 2015-12-31  
 2015-01-01 to 2015-12-31  
 2015-01-01 to 2015-12-31

<010>	Study Area Code	532373
<015>	Study Area Name	GERVAIS TELEPHONE CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kathy DeHart
<035>	Contact Telephone Number - Number of person identified in data line <030>	503-792-3611
<039>	Contact Email Address - Email Address of person identified in data line <030>	kdehart@gervaisstel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

532373or1210

<1220> Link to Public Website

Name of attached document (.pdf)

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

**(2000) Price Cap, Service Additional Documentation**  
**Part 1 - General Information**  
**Instructions: Fill in the boxes with the information requested. If you are unable to provide the information, please check the box for "Not Applicable".**

<010>	Study Area Code	532373
<015>	Study Area Name	GERVAIS TELEPHONE CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kathy DeHart
<035>	Contact Telephone Number - Number of person identified in data line <030>	503-792-3611
<039>	Contact Email Address - Email Address of person identified in data line <030>	kdehart@gervaisstel.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b), (c), (d), (e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))</b>		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))</b>		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting (47 CFR § 54.313(e))</b>		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	<input type="checkbox"/>

Name of Attached Document Listing Required Information

6000 Title of Report (e.g., "Annual Report")

Page Extension (e.g., "Page 11")

532373

Study Area Code

Study Area Name

Program Year

Contact Name - Person USAC should contact regarding this data

Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>

532373

GERVAIS TELEPHONE CO

2014

Kathy Delhart

503-792-3611

kdelhart@gervaisstel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information	(Yes/No)
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		<input type="checkbox"/>
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
(3015) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3016) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		<input type="checkbox"/>
(3017) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
(3018) Management letter issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
(3019) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.		<input checked="" type="checkbox"/>
(3020) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3021) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3022) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3023) Attach the worksheet listing required information		<input type="checkbox"/>
(3024) Attach the worksheet listing required information		<input type="checkbox"/>
(3025) Attach the worksheet listing required information		<input type="checkbox"/>
(3026) Attach the worksheet listing required information		<input type="checkbox"/>

532373 or 3026

<010>	Study Area Code	532373
<015>	Study Area Name	GERVAIS TELEPHONE CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Kathy DeHart
<035>	Contact Telephone Number - Number of person identified in data line <030>	503-792-3611
<039>	Contact Email Address - Email Address of person identified in data line <030>	kdehart@gervaistel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	GERVAIS TELEPHONE CO
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	Kathy DeHart
Title or position of Authorized Officer:	Accounting Manager
Telephone number of Authorized Officer:	503-792-3611
Study Area Code of Reporting Carrier:	532373
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<010> Study Area Code	532373
<015> Study Area Name	GERVAIS TELEPHONE CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Kathy DeHart
<035> Contact Telephone Number - Number of person identified in data line <030>	503-792-3611
<039> Contact Email Address - Email Address of person identified in data line <030>	kdehart@gervaisstel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	
Printed name of Authorized Officer:	Date:
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	
Printed name of Authorized Agent or Employee of Agent:	Date:
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

<010> Study Area Code 532373

<015> Study Area Name

Gervais Telephone CO

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Kathy DeHart

<035> Contact Telephone Number - Number of person identified in data line <030>

503-792-3611

<039> Contact Email Address - Email Address of person identified in data line <030>

kdehart@gervaisstel.com

<810> Reporting Carrier Gervais Telephone Company

<811> Holding Company

na

<812> Operating Company

na

<813>

Affiliates

DataVision Communications LLC

SAC

Doing Business As Company or Brand Designation

DataVision



## Attachments

**GERVAIS TELEPHONE COMPANY**  
2013 Annual 54.313 Report of High-Cost Recipient

Line 510 Documentation

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Gervais Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Gervais Telephone Company complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

**Gervais Telephone Company**  
2013 Annual 54.313 Report of High-Cost Recipient

Line 610 Documentation

54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

**Gervais Telephone Company** has the following back-up power capabilities:

Switches – stand alone and/or host

Genband C15 is backed up by a Generac liquid cooled gas generator SG035, 35KW power rating, with an automatic transfer switch, dual fueled natural gas/propane, with a 120 gal standby LP tank and a propane truck located at a nearby farm. It is backed up by a string of 24 Excede G lead acid batteries.

Remote Central Offices  
none

Subscriber carrier (DLC, AFC, OPM, etc.)

Carrier Loc. Howell Prairie	dc batteries backed up by a portable generator
Carrier Loc. Pioneer	dc batteries backed up by a portable generator
Carrier Loc. St. Louis	dc batteries backed up by a portable generator
Carrier Loc. Butteville	dc batteries backed up by a portable generator

Network Interface Devices (NIDs)

**Gervais Telephone Company** has 668 customers with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

**Gervais Telephone Company** has 13 customers with non-metallic (fiber optic) connections to the Central Office. These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 8-24 hours with no use and 4 hours with constant use.

Ability to reroute traffic around damaged facilities:

**Gervais Telephone Co.** has redundant facilities to its connecting toll tandem. This redundant facility is in the form of a SONET rings with alternate physical facilities between **Gervais Telephone Co.** and **CenturyLink**, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

**Gervais Telephone Co.** has 681 customers, switching capacity of 2500 simultaneous calls, and transport capacity for 96 simultaneous calls to the toll network, 84 simultaneous calls to Salem, and 48 simultaneous calls to Woodburn. **Gervais Telephone Co.** takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

**Gervais Telephone Company  
Terms & conditions of Voice Telephony Lifeline Plans  
FCC Form 481 Line 1210**

The Lifeline program for Gervais Telephone Company is administered by the Oregon Public Utility Commission (OPUC) through the Oregon Telephone Assistance Program (OTAP.) Potential customers apply directly with the OPUC to qualify for a credit of up to \$12.75, which is applicable to eligible telephone plan charges. The OPUC notifies Gervais Telephone of customer eligibility. Customers can choose a voice access line plan offered by Gervais Telephone Company and will continue to receive the Lifeline credit until Gervais Telephone is notified by the OPUC that they are no longer eligible, or until the customer disconnects service. The OPUC application for Lifeline service, which details the terms and conditions of the plan, is included on the following four pages.

**54.313 Lifeline customer MOU an additional toll charges**

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. Lifeline subscribers, similar to every Gervais Telephone Company subscriber, are free to choose their own toll usage plans through an Interexchange Carrier.

# Public Utility Commission (Home)

- Search
- About Us
- Contact Us
- Commissioners
- General Information
  - Administrative Rules
  - Consumer Information
  - Electricity/Natural Gas
  - Hearings Division
  - Oregon Telephone Assistance Programs
  - Safety
  - Telecommunications
  - Water
- Board of Maritime Pilots
- Home
- Jobs at PUC

## Oregon Lifeline (Oregon Telephone Assistance Program)



The Oregon Public Utility Commission (PUC) manages the Oregon Lifeline program. If you qualify, this federal and state government assistance program reduces your monthly residential/landline or wireless phone bill by \$12.75.

List of residential/landline and wireless companies that provide the Oregon Lifeline benefit

### How to Apply for Lifeline:

Using Online Application:	Using Printed Application:
Submit your application online if you or a member of your household participates in one of the following programs:	Complete and send a printed application to our office with the current documentation if you or a member of your household participates in one of the following programs or meets the income requirements:
<ul style="list-style-type: none"> <li>Supplemental Nutrition Assistance Program; Food Stamps (SNAP)</li> <li>Temporary Assistance for Needy Families (TANF)</li> <li>Supplemental Security Income (SSI)</li> <li>State Medical Programs (at or below 135% of federal poverty guidelines)</li> <li>Medicaid</li> </ul>	<ul style="list-style-type: none"> <li>National School Lunch Program; Free Lunch Program Only (NSLP)</li> <li>Low-Income Home Energy Assistance Program (LIHEAP)</li> <li>Federal Public Housing Assistance (Section 8)</li> <li>Total household income is at or below 135% of federal poverty guidelines</li> </ul>

**Click Here to Apply Online**

**Click Here to Print Application**

[Aplicar en Español](#)

[Подать заявление на русском языке](#)

[Nộp đơn bằng tiếng Việt](#)

[Contact Oregon Lifeline \(RSPF\)](#)

## OREGON.GOV

- State Directories
- Agencies A to Z
- Oregon Administrative Rules
- Oregon Revised Statutes
- Oregon - an Equal Opportunity Employer
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## WEB SITE LINKS

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# Oregon Lifeline Application

Oregon Public Utility Commission  
PO Box 1088, Salem, OR 97308-1088  
800-848-4442 or 503-373-7171  
TTY: 800-648-3458  
VP: 971-239-5845  
Fax: 877-567-1977 or 503-378-6047  
puc.rspf@state.or.us

You may complete an Oregon Lifeline  
Application online at: [www.rspf.org](http://www.rspf.org)

The Oregon Public Utility Commission (PUC) manages the Oregon Lifeline program.  
If you qualify, this federal and state government assistance program can reduce your monthly  
residential/landline or wireless phone bill by \$12.75.

**1**

## Complete Sections 1, 2a or 2b, and 3

Applicant's Legal Name (Last, First, M.I.) (Applicant's legal name MUST be on phone bill/account)			
Applicant's Social Security No. - -		Applicant's Birth Date / /	
Applicant's Home Address		Apt. #	Is this a temporary address? <input type="checkbox"/> Yes <input type="checkbox"/> No
City	State Oregon	Zip	
Applicant's Mailing Address (if different from home address)			Apt. #
City	State Oregon	Zip	
Applicant's Phone Company (listed below)		Applicant's Phone Number ( ) -	

If you have a situation that prevents you from providing certain information,  
please contact us for assistance.

### Landline phone companies that reduce your monthly phone bill by \$12.75:

Asotin	ComSpan	Molalla	Oregon Tel. Corp.	Roome Tel Com
Beaver Creek	Eagle	Monitor	Oregon/Idaho	Scio Mutual
Canby Co-Op	Frontier	Monroe	People's	St. Paul
CenturyLink	Gervais	Mt. Angel	Pine Telephone	Stayton Co.
Clear Creek	Helix	Nehalem	Pioneer	Warm Springs
Colton	Home/TDS	North State	Reliance Connects	

### Wireless phone companies that reduce your monthly phone bill by \$12.75:

AT&T Mobility* in select areas	Cricket	Snake River PCS	T-Mobile	US Cellular
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\*AT&T Mobility only offers the Oregon Lifeline benefit in select areas.

Call 1-800-377-9450 to determine if AT&T offers the Oregon Lifeline benefit in your coverage area.

PLEASE CONTINUE TO PAGE 2

## 2a PROGRAM-BASED ELIGIBILITY

Place a check mark ☒ next to all programs that you or your household members are currently enrolled in:

- ☐ Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- ☐ Temporary Assistance for Needy Families (TANF)
- ☐ Supplemental Security Income (SSI)
- ☐ State Medical Programs (at or below 135% of federal poverty guidelines)
- ☐ Medicaid

Provide current documentation for one of the following programs:

- ☐ National School Lunch Program; Free Lunch Program Only (NSLP)
- ☐ Low-Income Home Energy Assistance Program (LIHEAP)
- ☐ Federal Public Housing Assistance (Section 8)

Complete Section 2b **ONLY** if you do not qualify for any programs in Section 2a.

## 2b INCOME-BASED ELIGIBILITY

Place a check mark ☒ next to your Household Size. To qualify, your Household Yearly Income must fall within the range indicated next to your Household Size. A Household is defined as any individual or group of individuals who live together at the same address and share income and expenses. Proof of income must be included with your application.

Household Size	Gross Yearly Income	Household Size	Gross Yearly Income	Household Size	Gross Yearly Income
<input type="checkbox"/> 1	\$0 - \$15,512	<input type="checkbox"/> 4	\$0 - \$31,793	<input type="checkbox"/> 7	\$0 - \$48,074
<input type="checkbox"/> 2	\$0 - \$20,939	<input type="checkbox"/> 5	\$0 - \$37,220	<input type="checkbox"/> 8	\$0 - \$53,501
<input type="checkbox"/> 3	\$0 - \$26,366	<input type="checkbox"/> 6	\$0 - \$42,647	<input type="checkbox"/> 9	\$0 - \$58,928

More than 9 members of your household? Please contact us at 1-800-848-4442.

Provide one or more of the following documents as proof of your income:

- Last year's Federal or State income tax return
- Current annual income statement from employer
- Pay stubs for any three consecutive months within the last 12 months
- Veteran's administration statement of benefits
- Unemployment or Workers' Compensation statement of benefits
- Social Security statement of benefits
- Retirement or Pension statement of benefits
- Divorce decree or Child Support documentation containing income information



Please completely **READ** and **SIGN** this form indicating that you understand and agree to comply with the following Oregon Lifeline rules:

129 5085

- I understand that completing this application does not immediately approve me for the Oregon Lifeline benefit. I will be notified in writing of my application status.
- I understand it may take 30-90 days for the phone company to apply the Oregon Lifeline benefit to my phone bill/account.
- I give the Oregon Public Utility Commission (PUC), the Federal Communication Commission, and the Universal Service Administrative Company authority to obtain or review any required records needed to confirm my statements and to confirm that I qualify for the Oregon Lifeline. I also authorize the phone company to release any required records for my Oregon Lifeline benefit.
- I am head of household and no one else in my household receives landline or wireless OTAP/Lifeline service.
- I understand that the Oregon Lifeline credit is only allowed for ONE PHONE LINE PER HOUSEHOLD
  - A household is defined as any persons who live together at the same address and share income and expenses.
- I understand that if I break or violate the one-per-household rule I will no longer qualify for the Oregon Lifeline program.
- I agree to let the PUC know within 30 days if:
  - I no longer qualify for the Oregon Lifeline benefit
  - I no longer take part in a qualifying program
  - Another member of my household is also receiving the Oregon Lifeline benefit
  - I receive more than one Oregon Lifeline benefit
  - I disconnected service with my phone company
- I understand that I have 30 days to notify the PUC if I no longer qualify for the Oregon Lifeline benefit or I may be removed from the program.
- I agree to notify the PUC of address changes within 30 days of moving.
- I understand that my Oregon Lifeline benefit may not be transferred or given to any other person.
- I understand that I may be required to confirm that I still qualify for the Oregon Lifeline benefit at any time and that, if I do not comply, my Oregon Lifeline benefits will stop.
- I understand that Oregon Lifeline is a state and federal benefit and willfully making false statements or providing false or fraudulent documents to obtain the benefit is punishable by law and can result in fines, imprisonment, disqualification or being permanently removed from the program.

**By signing this application I certify under penalty of perjury that the information contained in this application is true and correct and that I meet the eligibility criteria for the Oregon Lifeline benefit.**

Applicant Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

**Make sure your application is complete before sending it. Did you:**

- ☐ Complete Sections 1, 2a or 2b, and Section 3 of the application?
- ☐ Include current documentation from Sections 2a or 2b (if needed)?

*Failure to provide current documentation may result in denial or delay of your application.*

**Please mail completed application (with current documentation, if needed) to:**

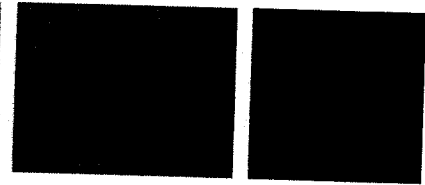
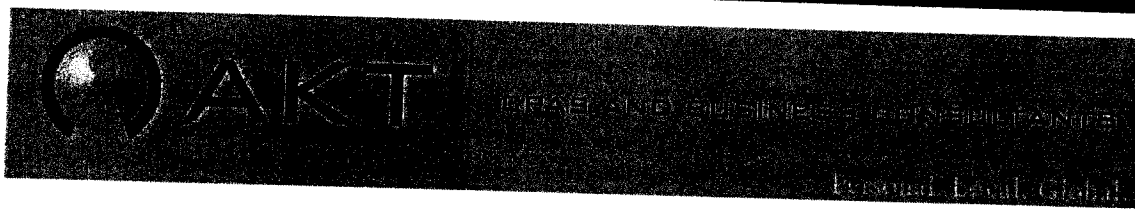
PUC • PO Box 1088 • Salem, OR 97308 **OR** Fax to 1-877-567-1977 or 503-378-6047



**GERVAIS TELEPHONE COMPANY**

**2013 Annual 54.313 (3000) Rate of Return Carrier Additional Documentation**

Gervais Telephone Company does not have a traditional RUS loan, but does have a Broadband Initiatives Program (BIP) loan through RUS. Gervais Telephone does not submit the Annual 479 report to RUS, therefore in response to the Section 3000 Data Collection form, we have submitted our 2012 audited financial reports and the management letter.



## INDEPENDENT AUDITORS' REPORT

To the Board of Directors  
Gervais Telephone Company and Subsidiary  
Gervais, Oregon

We have audited the accompanying consolidated financial statements of Gervais Telephone Company and Subsidiary (an Oregon cooperative corporation) (the Company), which comprise the consolidated balance sheets as of December 31, 2012, and 2011 and the related consolidated statements of operations, changes in members' equity and cash flows for the years then ended, and the related notes to the consolidated financial statements.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Gervais Telephone Company and Subsidiary as of December 31, 2012 and 2011, and the results of its operations and cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

680 HAWTHORNE AVENUE SE, #140, SALEM, OR 97301

PHONE: 503.585.7774 FAX: 503.364.8405

PORTLAND, OR | SALEM, OR | CARLSBAD, CA | ESCONDIDO, CA | SAN DIEGO, CA | ANCHORAGE, AK

### **Report on Consolidating Information**

Our audits were conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The consolidating information in Schedules I-III are presented for the purposes of additional analysis of the consolidated financial statements rather than to present the financial position and results of operations of the individual companies, and it is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The consolidating financial information has been subject to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the consolidating information is fairly stated in all material respects in relation to the consolidated financial statements as a whole.

### **Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards*, we have also issued a report dated April 2, 2013, on our consideration of Gervais Telephone Company and Subsidiary's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in considering the results of our audit.

**AKT LLP**

Salem, Oregon  
April 2, 2013

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY**

**Consolidated Balance Sheets**

December 31, 2012 and 2011

**ASSETS**

	<u>2012</u>	<u>2011</u>
Current Assets:		
Cash and cash equivalents		
Accounts receivable, net of allowance for doubtful accounts of \$2,000	\$ 92,886	\$ 181,297
Materials and supplies	355,482	231,572
Prepaid expenses	24,515	24,043
	<u>55,486</u>	<u>43,254</u>
Total Current Assets	<u>528,369</u>	<u>480,166</u>
Investments and Other Assets		
	<u>287,749</u>	<u>290,800</u>
Property, Plant, and Equipment:		
Telecommunications	10,779,265	11,158,737
Plant under construction	<u>112,781</u>	<u>284,945</u>
	10,892,046	11,443,682
Less accumulated depreciation	<u>4,665,825</u>	<u>5,241,892</u>
Property, Plant, and Equipment, net	<u>6,226,221</u>	<u>6,201,790</u>
	<u>\$ 7,042,339</u>	<u>\$ 6,972,756</u>

See accompanying notes to consolidated financial statements.

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**LIABILITIES AND MEMBERS' EQUITY**

	<u>2012</u>	<u>2011</u>
Current Liabilities:		
Current portion of long-term debt	\$ 169,210	\$ 173,997
Line of credit	200,000	-
Accounts payable	328,760	231,433
Accrued liabilities	34,278	61,248
Advance billings	<u>99,098</u>	<u>117,450</u>
Total Current Liabilities	<u>831,346</u>	<u>584,128</u>
Deferred Grant Revenues	287,784	299,221
Long-Term Debt	1,367,309	1,538,621
Other Long-Term Liabilities	70,944	62,487
Deferred Tax Liability	107,600	36,300
Unclaimed Patronage Capital Retired	<u>263,561</u>	<u>263,561</u>
Total Liabilities	<u>2,928,544</u>	<u>2,784,318</u>
Members' Equity:		
Memberships	13,186	13,056
Patronage capital	<u>4,100,609</u>	<u>4,175,382</u>
Total Members' Equity	<u>4,113,795</u>	<u>4,188,438</u>
	<u>\$ 7,042,339</u>	<u>\$ 6,972,756</u>

See accompanying notes to consolidated financial statements.

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY****Consolidated Statements of Operations**

Years Ended December 31, 2012 and 2011

	<u>2012</u>	<u>2011</u>
Operating Revenues:		
Local network	\$ 570,427	\$ 527,312
Network access	1,582,782	1,632,597
Miscellaneous	<u>60,254</u>	<u>217,639</u>
Total Operating Revenues	<u>2,213,463</u>	<u>2,377,548</u>
Operating Expenses:		
Plant specific	648,000	601,700
Plant nonspecific	78,120	73,262
Customer	285,085	254,706
Corporate	584,675	541,958
Depreciation	504,004	490,148
Other taxes	<u>85,915</u>	<u>78,398</u>
Total Operating Expenses	<u>2,185,799</u>	<u>2,040,172</u>
Operating Margin	<u>27,664</u>	<u>337,376</u>
Other Income (Expense):		
Other income	37,488	60,856
Nonoperating income taxes	<u>(72,823)</u>	<u>(5,413)</u>
Total Other Income (Expense)	<u>(35,335)</u>	<u>55,443</u>
Margin Available for Fixed Charges	(7,671)	392,819
Fixed Charges - Interest on Long-Term Debt	<u>68,134</u>	<u>81,185</u>
Net Margin (Loss)	\$ <u><u>(75,805)</u></u>	\$ <u><u>311,634</u></u>

See accompanying notes to consolidated financial statements.

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY**  
**Consolidated Statements of Changes in Members' Equity**  
**Years Ended December 31, 2012 and 2011**

	<u>Memberships</u>	<u>Patronage Capital</u>	<u>Total</u>
Balance, December 31, 2010	\$ 12,891	\$ 3,868,341	\$ 3,881,232
Net margin	-	311,634	311,634
Change in memberships	165	-	165
Estate payments	-	(5,075)	(5,075)
Excise Tax Refund	-	482	482
Balance, December 31, 2011	13,056	4,175,382	4,188,438
Net loss	-	(75,805)	(75,805)
Change in memberships	130	-	130
Excise Tax Refund	-	1,032	1,032
Balance, December 31, 2012	<u>\$ 13,186</u>	<u>\$ 4,100,609</u>	<u>\$ 4,113,795</u>

See accompanying notes to consolidated financial statements.

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY**  
**Consolidated Statements of Cash Flows**  
**Years Ended December 31, 2012 and 2011**

	<u>2012</u>	<u>2011</u>
Cash Flows from Operating Activities:		
Net margin (loss)	\$ (75,805)	\$ 311,634
Adjustments to reconcile net margin (loss) to net cash provided by operating activities:		
Depreciation	504,004	490,148
Change in deferred taxes	71,300	3,900
Noncash patronage dividend	(4,108)	(4,896)
Recognition of deferred ARRA BIP grant revenue	(11,437)	(11,674)
Changes in assets and liabilities:		
Accounts receivable	(123,910)	17,054
Materials and supplies	(472)	6,246
Prepaid expenses	(12,232)	4,206
Accounts payable	97,327	71,989
Accrued liabilities	(26,970)	3,015
Advanced billings	(18,352)	12,012
Other long-term liabilities	8,457	6,111
Net Cash Provided by Operating Activities	<u>407,802</u>	<u>909,745</u>
Cash Flows from Investing Activities:		
Purchase of property, plant, and equipment	(528,435)	(1,018,215)
Proceeds from redemption of investments	15,616	14,621
Change in other assets	(8,457)	(6,111)
Net Cash Used by Investing Activities	<u>(521,276)</u>	<u>(1,009,705)</u>
Cash Flows from Financing Activities:		
Net change in line of credit	200,000	(350,000)
Proceeds from long-term debt	-	310,895
Principal payments on long-term debt	(176,099)	(156,169)
Proceeds from ARRA BIP grant	-	310,895
Federal excise tax refund	1,032	482
Estate payments to patrons	-	(5,075)
Memberships	130	165
Net Cash Provided by Financing Activities	<u>25,063</u>	<u>111,193</u>
Net Increase (Decrease) in Cash	(88,411)	11,233
Cash and Cash Equivalents, beginning	<u>181,297</u>	<u>170,064</u>
Cash and Cash Equivalents, ending	<u>\$ 92,886</u>	<u>\$ 181,297</u>
Cash Paid for Interest, net of amount capitalized	<u>\$ 68,834</u>	<u>\$ 63,486</u>
Cash Paid for income taxes	<u>\$ 1,523</u>	<u>\$ 1,513</u>

See accompanying notes to consolidated financial statements.



## INDEPENDENT AUDITORS' MANAGEMENT LETTER

To the Board of Directors  
Gervais Telephone Company and Subsidiary  
Gervais, Oregon

We have audited the consolidated financial statements of Gervais Telephone Company and Subsidiary (the Company) as of and for the year ended December 31, 2012, and have issued our report thereon dated April 2, 2013. We conducted our audit in accordance with auditing standards generally accepted in the United States of America, the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States of America, and 7 CFR 1773, Policy on Audits of Rural Utilities Service (RUS) Borrowers. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

In planning and performing our audit of the consolidated financial statements of Gervais Telephone Company and Subsidiary for the year ended December 31, 2012, we considered its internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing an opinion on the consolidated financial statements and not for the purpose of expressing an opinion on the effectiveness of the Company's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control over financial reporting.

A description of the responsibility of management for establishing and maintaining the internal control over financial reporting, and the objectives of and inherent limitations in such control, is set forth in our independent auditors' report on compliance and on internal control over financial reporting dated April 2, 2013, and should be read in conjunction with this report.

Our consideration of the internal control over financial reporting would not necessarily disclose all matters in the internal control over financial reporting that might be significant deficiencies or material weaknesses and therefore, there can be no assurance that all such deficiencies have been identified. However, as discussed in our independent auditors' report on internal control over financial reporting and on compliance and other matters, we identified certain deficiencies in internal control that we consider to be significant deficiencies.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. We did not identify any deficiencies in internal control that we consider to be material weaknesses.

A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance. We consider the deficiency in the Company's internal control discussed in the independent auditors' report on internal control over financial reporting and other matters to be a significant deficiency.

7 CFR 1773.33 requires comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters. We have grouped our comments accordingly. In addition to obtaining reasonable assurance about whether the financial statements are free from material misstatements, at your request, we performed tests of specific aspects of the internal control over financial reporting, of compliance with specific RUS loan and security instrument provisions, and of additional matters. The specific aspects of the internal control over financial reporting, compliance with specific

RUS loan and security instrument provisions, and additional matters tested include, among other things, the accounting procedures and records, materials control, compliance with specific RUS loan and security instrument provisions set forth in 7 CFR 1773.33(e)(2), related party transaction, and investments. In addition, our audit of the financial statements also included the procedures specified in 7 CFR 1773.338-45. Our objective was not to provide an opinion on these specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, or additional matters, and accordingly, we express no opinion thereon.

No reports, other than our independent auditors' report, and our independent auditors' report on compliance and on internal control over financial reporting, both dated April 2, 2013, or summary of recommendations related to our audit, have been furnished to management.

Our comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters, as required by 7 CFR 1773.33, are presented below.

#### Comments on Certain Specific Aspects of the Internal Control Over Financial Reporting

We noted no matters regarding the Company's internal control over financial reporting and its operation that we consider to be a material weakness, as previously defined, with respect to the:

- Accounting procedures and records.
- Process for accumulating and recording labor, material and overhead costs, and the distribution of these costs to construction, retirement and maintenance, or other expense accounts.
- Materials control.

#### Comments on Compliance with Specific RUS Loan and Security Instrument Provisions

At your request, we have performed the procedures enumerated below with respect to compliance with certain provisions of laws, regulations, contracts, and grants. The procedures we performed are summarized as follows:

- In performing the procedure with respect to the requirement for a borrower to obtain written approval of the mortgagee to enter into any contract, agreement, or lease between the borrower and an affiliate of the Company for the year ended December 31, 2012, we:
  1. Obtained and read a borrower-prepared schedule of new written contracts entered into during the year between the borrower and an affiliate as defined in 7 CFR 1773.33(e)(2)(i).
  2. Reviewed Board of Directors minutes to ascertain whether Board-approved written contracts are included in the borrower-prepared schedule.
  3. Noted the existence of written RUS and other mortgagee approval of each contract listed by the borrower.

The results of our tests indicate that, with respect to the items tested, the Company complied, in all material respects, with the specific RUS loan and security instrument provisions referred to below. The specific provisions tested, as well as any exceptions noted, include the requirements that:

- The borrower has obtained written approval of the RUS and other mortgagees to enter into any contract, agreement, or lease with an affiliate as defined in 7 CFR 1773.33(e)(2)(i).

#### Comments on Other Additional Matters

In connection with our audit of the financial statements of the Company, nothing came to our attention, except as noted below, that caused us to believe that the Company failed to comply with respect to the following:

- The reconciliation of continuing property records to the controlling general ledger plant accounts addressed at 7 CFR 1773.33(c)(1). The Company's subsidiary plant records for cable and wire have not been updated to agree with the general ledger. The Company is in the process of updating their records.
- The clearing of the construction accounts and the accrual of depreciation on completed construction addressed at 7 CFR 1773.33(c)(2).

- The retirement of plant addressed at 7 CFR 1773.33(c)(3) and (4).
- The approval of the sale, lease, or transfer of capital assets and disposition of proceeds for the sale or lease of plant, material, or scrap addressed at 7 CFR 1773.33(c)(5).
- The disclosure of material related party transactions, in accordance with FASB ASC 850-10-50-1 for the year ended December 31, 2012, in the financial statements referenced in the first paragraph of this report, addressed at 7 CFR 1773.33(e).
- The detailed schedule of investments.

Our audit was made for the purpose of forming an opinion on the basic financial statements taken as a whole. The detailed schedule of investments required by 7 CFR 1773.33(i), and provided below, is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information has been subjected to the auditing procedures applied in our audit of the basic financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic financial statements taken as a whole.

Investments as of December 31, 2012:

Detailed Schedule of Investment in DataVision Communications, LLC.

Original investment	\$ 2,368,869
Accumulated earnings through December 31, 2010	<u>204,263</u>
Book value of investment as of December 31, 2011	2,573,132
Net margins in 2012	<u>171,253</u>
Book value of investment as of December 31, 2012	\$ <u>2,744,385</u>

DataVision Communications, LLC. is a wholly-owned subsidiary providing telecommunications services. This investment is accounted for on the equity basis.

This report is intended solely for the information and use of the Board of Directors, management, Rural Utilities Service, and supplemental lenders and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record, and its distribution is not limited.

**AKT LLP**

Salem, Oregon  
April 2, 2013

**GERVAIS TELEPHONE COMPANY**

**2013 Annual 54.313 (3000) Rate of Return Carrier Additional Documentation**

Gervais Telephone Company does not have a traditional RUS loan, but does have a Broadband Initiatives Program (BIP) loan through RUS. Gervais Telephone does not submit the Annual 479 report to RUS, therefore in response to the Section 3000 Data Collection form, we have submitted our 2012 audited financial reports and the management letter.



AKT

IMPROVED AUDITING STANDARDS FOR COOPERATIVE ENTITIES

Personal, Local, Global

## INDEPENDENT AUDITORS' REPORT

To the Board of Directors  
Gervais Telephone Company and Subsidiary  
Gervais, Oregon

We have audited the accompanying consolidated financial statements of Gervais Telephone Company and Subsidiary (an Oregon cooperative corporation) (the Company), which comprise the consolidated balance sheets as of December 31, 2012, and 2011 and the related consolidated statements of operations, changes in members' equity and cash flows for the years then ended, and the related notes to the consolidated financial statements.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America, and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Gervais Telephone Company and Subsidiary as of December 31, 2012 and 2011, and the results of its operations and cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

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### **Report on Consolidating Information**

Our audits were conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The consolidating information in Schedules I-III are presented for the purposes of additional analysis of the consolidated financial statements rather than to present the financial position and results of operations of the individual companies, and it is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The consolidating financial information has been subject to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the consolidating information is fairly stated in all material respects in relation to the consolidated financial statements as a whole.

### **Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards*, we have also issued a report dated April 2, 2013, on our consideration of Gervais Telephone Company and Subsidiary's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in considering the results of our audit.

**AKT LLP**

Salem, Oregon  
April 2, 2013

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY****Consolidated Balance Sheets**

December 31, 2012 and 2011

**ASSETS**

	<u>2012</u>	<u>2011</u>
Current Assets:		
Cash and cash equivalents	\$ 92,886	\$ 181,297
Accounts receivable, net of allowance for doubtful accounts of \$2,000	355,482	231,572
Materials and supplies	24,515	24,043
Prepaid expenses	<u>55,486</u>	<u>43,254</u>
Total Current Assets	<u>528,369</u>	<u>480,166</u>
Investments and Other Assets	<u>287,749</u>	<u>290,800</u>
Property, Plant, and Equipment:		
Telecommunications	10,779,265	11,158,737
Plant under construction	<u>112,781</u>	<u>284,945</u>
	10,892,046	11,443,682
Less accumulated depreciation	<u>4,665,825</u>	<u>5,241,892</u>
Property, Plant, and Equipment, net	<u>6,226,221</u>	<u>6,201,790</u>
	<u>\$ 7,042,339</u>	<u>\$ 6,972,756</u>

See accompanying notes to consolidated financial statements.

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**LIABILITIES AND MEMBERS' EQUITY**

	<u>2012</u>	<u>2011</u>
Current Liabilities:		
Current portion of long-term debt	\$ 169,210	\$ 173,997
Line of credit	200,000	-
Accounts payable	328,760	231,433
Accrued liabilities	34,278	61,248
Advance billings	<u>99,098</u>	<u>117,450</u>
Total Current Liabilities	<u>831,346</u>	<u>584,128</u>
Deferred Grant Revenues	287,784	299,221
Long-Term Debt	1,367,309	1,538,621
Other Long-Term Liabilities	70,944	62,487
Deferred Tax Liability	107,600	36,300
Unclaimed Patronage Capital Retired	<u>263,561</u>	<u>263,561</u>
Total Liabilities	<u>2,928,544</u>	<u>2,784,318</u>
Members' Equity:		
Memberships	13,186	13,056
Patronage capital	<u>4,100,609</u>	<u>4,175,382</u>
Total Members' Equity	<u>4,113,795</u>	<u>4,188,438</u>
	<u>\$ 7,042,339</u>	<u>\$ 6,972,756</u>

See accompanying notes to consolidated financial statements.



**GERVAIS TELEPHONE COMPANY and SUBSIDIARY**

**Consolidated Statements of Operations**

Years Ended December 31, 2012 and 2011

	<u>2012</u>	<u>2011</u>
Operating Revenues:		
Local network	\$ 570,427	\$ 527,312
Network access	1,582,782	1,632,597
Miscellaneous	<u>60,254</u>	<u>217,639</u>
Total Operating Revenues	<u>2,213,463</u>	<u>2,377,548</u>
Operating Expenses:		
Plant specific	648,000	601,700
Plant nonspecific	78,120	73,262
Customer	285,085	254,706
Corporate	584,675	541,958
Depreciation	504,004	490,148
Other taxes	<u>85,915</u>	<u>78,398</u>
Total Operating Expenses	<u>2,185,799</u>	<u>2,040,172</u>
Operating Margin	<u>27,664</u>	<u>337,376</u>
Other Income (Expense):		
Other income	37,488	60,856
Nonoperating income taxes	<u>(72,823)</u>	<u>(5,413)</u>
Total Other Income (Expense)	<u>(35,335)</u>	<u>55,443</u>
Margin Available for Fixed Charges	(7,671)	392,819
Fixed Charges - Interest on Long-Term Debt	<u>68,134</u>	<u>81,185</u>
Net Margin (Loss)	<u>\$ (75,805)</u>	<u>\$ 311,634</u>

See accompanying notes to consolidated financial statements.

**GERVAIS TELEPHONE COMPANY and SUBSIDIARY**  
**Consolidated Statements of Changes in Members' Equity**  
**Years Ended December 31, 2012 and 2011**

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	<u>Memberships</u>	<u>Patronage Capital</u>	<u>Total</u>
Balance, December 31, 2010	\$ 12,891	\$ 3,868,341	\$ 3,881,232
Net margin	-	311,634	311,634
Change in memberships	165	-	165
Estate payments	-	(5,075)	(5,075)
Excise Tax Refund	-	482	482
Balance, December 31, 2011	13,056	4,175,382	4,188,438
Net loss	-	(75,805)	(75,805)
Change in memberships	130	-	130
Excise Tax Refund	-	1,032	1,032
Balance, December 31, 2012	<u>\$ 13,186</u>	<u>\$ 4,100,609</u>	<u>\$ 4,113,795</u>

See accompanying notes to consolidated financial statements.

# GERVAIS TELEPHONE COMPANY and SUBSIDIARY

## Consolidated Statements of Cash Flows

Years Ended December 31, 2012 and 2011

	<u>2012</u>	<u>2011</u>
Cash Flows from Operating Activities:		
Net margin (loss)	\$ (75,805)	\$ 311,634
Adjustments to reconcile net margin (loss) to net cash provided by operating activities:		
Depreciation	504,004	490,148
Change in deferred taxes	71,300	3,900
Noncash patronage dividend	(4,108)	(4,896)
Recognition of deferred ARRA BIP grant revenue	(11,437)	(11,674)
Changes in assets and liabilities:		
Accounts receivable	(123,910)	17,054
Materials and supplies	(472)	6,246
Prepaid expenses	(12,232)	4,206
Accounts payable	97,327	71,989
Accrued liabilities	(26,970)	3,015
Advanced billings	(18,352)	12,012
Other long-term liabilities	8,457	6,111
Net Cash Provided by Operating Activities	<u>407,802</u>	<u>909,745</u>
Cash Flows from Investing Activities:		
Purchase of property, plant, and equipment	(528,435)	(1,018,215)
Proceeds from redemption of investments	15,616	14,621
Change in other assets	(8,457)	(6,111)
Net Cash Used by Investing Activities	<u>(521,276)</u>	<u>(1,009,705)</u>
Cash Flows from Financing Activities:		
Net change in line of credit	200,000	(350,000)
Proceeds from long-term debt	-	310,895
Principal payments on long-term debt	(176,099)	(156,169)
Proceeds from ARRA BIP grant	-	310,895
Federal excise tax refund	1,032	482
Estate payments to patrons	-	(5,075)
Memberships	130	165
Net Cash Provided by Financing Activities	<u>25,063</u>	<u>111,193</u>
Net Increase (Decrease) in Cash	(88,411)	11,233
Cash and Cash Equivalents, beginning	181,297	170,064
Cash and Cash Equivalents, ending	\$ <u>92,886</u>	\$ <u>181,297</u>
Cash Paid for Interest, net of amount capitalized	\$ <u>68,834</u>	\$ <u>63,486</u>
Cash Paid for income taxes	\$ <u>1,523</u>	\$ <u>1,513</u>

See accompanying notes to consolidated financial statements.

## INDEPENDENT AUDITORS' MANAGEMENT LETTER

To the Board of Directors  
Gervais Telephone Company and Subsidiary  
Gervais, Oregon

We have audited the consolidated financial statements of Gervais Telephone Company and Subsidiary (the Company) as of and for the year ended December 31, 2012, and have issued our report thereon dated April 2, 2013. We conducted our audit in accordance with auditing standards generally accepted in the United States of America, the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States of America, and 7 CFR 1773, Policy on Audits of Rural Utilities Service (RUS) Borrowers. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

In planning and performing our audit of the consolidated financial statements of Gervais Telephone Company and Subsidiary for the year ended December 31, 2012, we considered its internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing an opinion on the consolidated financial statements and not for the purpose of expressing an opinion on the effectiveness of the Company's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control over financial reporting.

A description of the responsibility of management for establishing and maintaining the internal control over financial reporting, and the objectives of and inherent limitations in such control, is set forth in our independent auditors' report on compliance and on internal control over financial reporting dated April 2, 2013, and should be read in conjunction with this report.

Our consideration of the internal control over financial reporting would not necessarily disclose all matters in the internal control over financial reporting that might be significant deficiencies or material weaknesses and therefore, there can be no assurance that all such deficiencies have been identified. However, as discussed in our independent auditors' report on internal control over financial reporting and on compliance and other matters, we identified certain deficiencies in internal control that we consider to be significant deficiencies.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. We did not identify any deficiencies in internal control that we consider to be material weaknesses.

A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance. We consider the deficiency in the Company's internal control discussed in the independent auditors' report on internal control over financial reporting and other matters to be a significant deficiency.

7 CFR 1773.33 requires comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters. We have grouped our comments accordingly. In addition to obtaining reasonable assurance about whether the financial statements are free from material misstatements, at your request, we performed tests of specific aspects of the internal control over financial reporting, of compliance with specific RUS loan and security instrument provisions, and of additional matters. The specific aspects of the internal control over financial reporting, compliance with specific

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RUS loan and security instrument provisions, and additional matters tested include, among other things, the accounting procedures and records, materials control, compliance with specific RUS loan and security instrument provisions set forth in 7 CFR 1773.33(e)(2), related party transaction, and investments. In addition, our audit of the financial statements also included the procedures specified in 7 CFR 1773.338-45. Our objective was not to provide an opinion on these specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, or additional matters, and accordingly, we express no opinion thereon.

No reports, other than our independent auditors' report, and our independent auditors' report on compliance and on internal control over financial reporting, both dated April 2, 2013, or summary of recommendations related to our audit, have been furnished to management.

Our comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters, as required by 7 CFR 1773.33, are presented below.

#### Comments on Certain Specific Aspects of the Internal Control Over Financial Reporting

We noted no matters regarding the Company's internal control over financial reporting and its operation that we consider to be a material weakness, as previously defined, with respect to the:

- Accounting procedures and records.
- Process for accumulating and recording labor, material and overhead costs, and the distribution of these costs to construction, retirement and maintenance, or other expense accounts.
- Materials control.

#### Comments on Compliance with Specific RUS Loan and Security Instrument Provisions

At your request, we have performed the procedures enumerated below with respect to compliance with certain provisions of laws, regulations, contracts, and grants. The procedures we performed are summarized as follows:

- In performing the procedure with respect to the requirement for a borrower to obtain written approval of the mortgagee to enter into any contract, agreement, or lease between the borrower and an affiliate of the Company for the year ended December 31, 2012, we:
  1. Obtained and read a borrower-prepared schedule of new written contracts entered into during the year between the borrower and an affiliate as defined in 7 CFR 1773.33(e)(2)(i).
  2. Reviewed Board of Directors minutes to ascertain whether Board-approved written contracts are included in the borrower-prepared schedule.
  3. Noted the existence of written RUS and other mortgagee approval of each contract listed by the borrower.

The results of our tests indicate that, with respect to the items tested, the Company complied, in all material respects, with the specific RUS loan and security instrument provisions referred to below. The specific provisions tested, as well as any exceptions noted, include the requirements that:

- The borrower has obtained written approval of the RUS and other mortgagees to enter into any contract, agreement, or lease with an affiliate as defined in 7 CFR 1773.33(e)(2)(i).

#### Comments on Other Additional Matters

In connection with our audit of the financial statements of the Company, nothing came to our attention, except as noted below, that caused us to believe that the Company failed to comply with respect to the following:

- The reconciliation of continuing property records to the controlling general ledger plant accounts addressed at 7 CFR 1773.33(c)(1). The Company's subsidiary plant records for cable and wire have not been updated to agree with the general ledger. The Company is in the process of updating their records.
- The clearing of the construction accounts and the accrual of depreciation on completed construction addressed at 7 CFR 1773.33(c)(2).

- The retirement of plant addressed at 7 CFR 1773.33(c)(3) and (4).
- The approval of the sale, lease, or transfer of capital assets and disposition of proceeds for the sale or lease of plant, material, or scrap addressed at 7 CFR 1773.33(c)(5).
- The disclosure of material related party transactions, in accordance with FASB ASC 850-10-50-1 for the year ended December 31, 2012, in the financial statements referenced in the first paragraph of this report, addressed at 7 CFR 1773.33(e).
- The detailed schedule of investments.

Our audit was made for the purpose of forming an opinion on the basic financial statements taken as a whole. The detailed schedule of investments required by 7 CFR 1773.33(i), and provided below, is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information has been subjected to the auditing procedures applied in our audit of the basic financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic financial statements taken as a whole.

Investments as of December 31, 2012:

Detailed Schedule of Investment in DataVision Communications, LLC.

Original investment	\$ 2,368,869
Accumulated earnings through December 31, 2010	<u>204,263</u>
Book value of investment as of December 31, 2011	2,573,132
Net margins in 2012	<u>171,253</u>
Book value of investment as of December 31, 2012	\$ <u>2,744,385</u>

DataVision Communications, LLC. is a wholly-owned subsidiary providing telecommunications services. This investment is accounted for on the equity basis.

This report is intended solely for the information and use of the Board of Directors, management, Rural Utilities Service, and supplemental lenders and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record, and its distribution is not limited.

**AKT LLP**

Salem, Oregon  
April 2, 2013